

# The Violent End of The Supply Chain Brief to the ANIMP Conference – 1 December 2015 Chris Murray CBE FCILT – VP Agility DGS Europe Former Director The Royal Logistic Corps







#### Format

- A bit about me my experience in coping with 'Volatile' supply chains!
- The change to expeditionary logistics for the British Army and 'Fighting Logistics Through'.
- Contractors on the battlefield 2 Agility case studies:
  - Food 'Prime Vendor' for US forces in Iraq.
  - Support to British Forces redeploying from Afghanistan.
- Some final thoughts.





# A bit about me -A Career Coping with 'Volatile'!





# Warning – Experience comes from failure ....,

#### **Experience deriva dal fallimento**

THE OWNER AD A

# I'm Very Experienced!





# The Cold War

DEFE



#### Gulf War 1









# Defence Supply and Distribution Centre Bicester – My "Train Set"

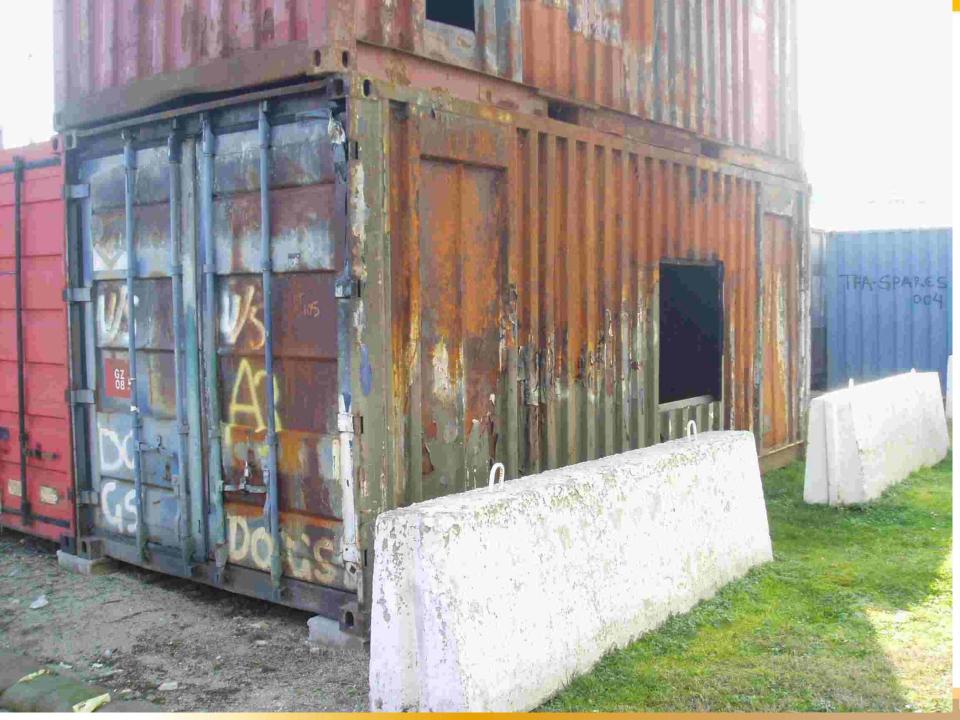














**POČAST BRITANSKIM** VOJNICIMA U BANJALUCI Došli kao mirovnjaci odlaze kao prijatelji Kris Marej: Srećni smo što napuštamo

Kris Marej: Srećni smo što napuštamo Banjaluku jer znamo da je grad sada siguran, a tužni smo jer se rastajemo od brojnih prijatelja koje smo stekli strana 11.

"They came as peacekeepers and are leaving as friends"



# **Director The Royal Logistic Corps**

• Mission:

The RLC is to enable, deliver and sustain logistic support to operations

Size Does Matter!

16% of the British Army

• Ethos:

Fighting Logistics Through







#### Key RLC Functions

- Supply
- Distribution
- Pioneer Support
- Food Services
- Postal and Courier
- Movement
- Ammo/IEDD









#### So What?

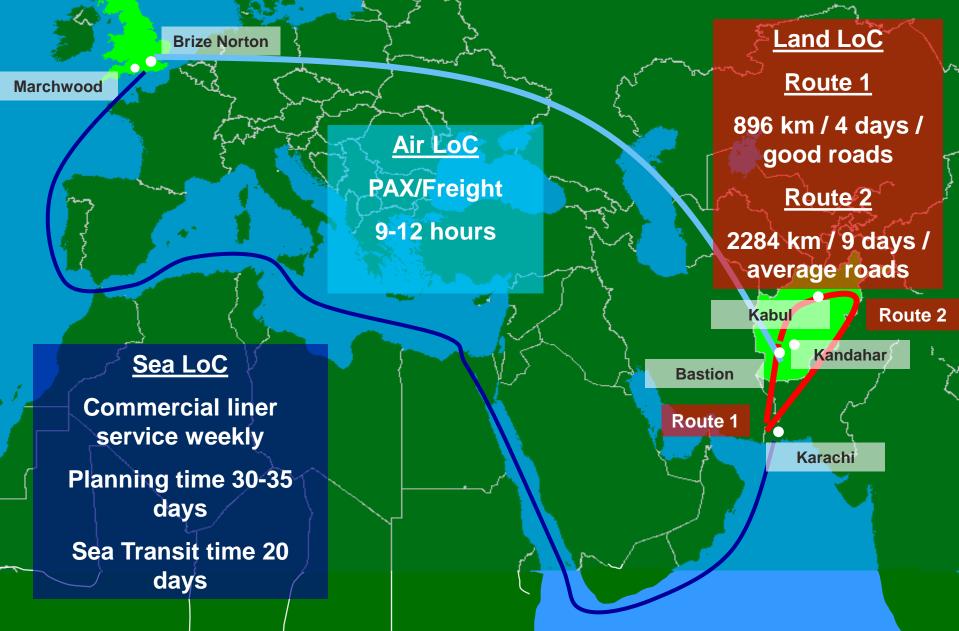
- I'm not a great commercial logistician my experience is more at the 'Violent end of the supply chain!'
- Sometimes "Just in time" is not!
- I want 'effective' rather than 'efficient' because of volatility. "Click and Bang".
- <u>**But</u>** more similarities than differences between the military world and yours.</u>



#### Coping with Volatility

HJ 65 AA

#### Afghanistan Lines of Communication



#### Effects of terrain, enemy and weather..



#### Ambush



## **Indirect Fire Attack**



#### Improvised Explosive Device (IED)







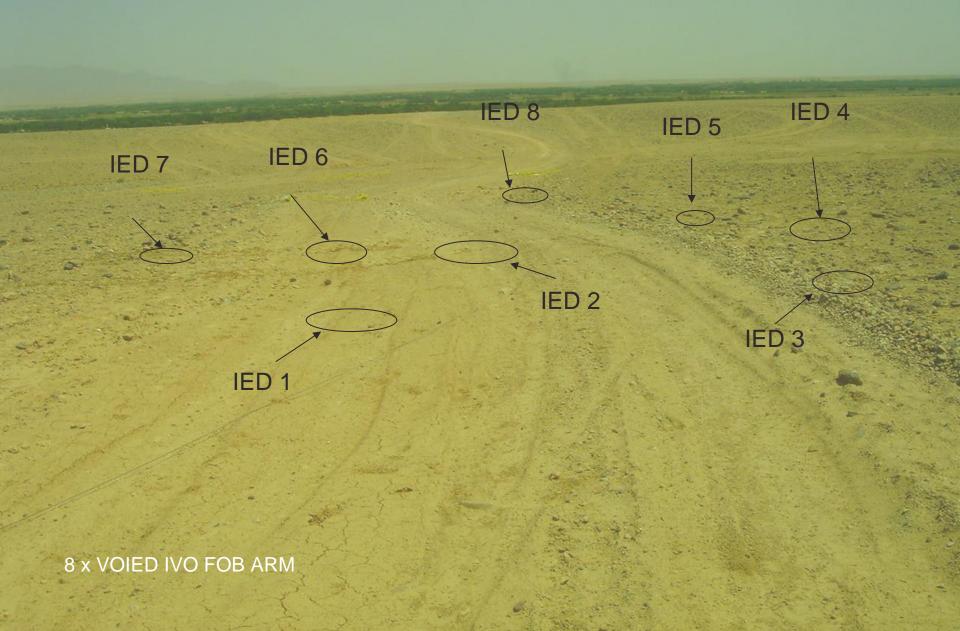












## **IEDD** Reality in Afghanistan

## Force Protection









## **Force Protection Vehicles**

### Ridgeback





Jackal



## The Combat Logistic Patrol (CLP)



## Conduct CLPs

- Deliberate, Brigade planned, All Arms, Multi-National op
- From 30 vehicles to over 100
- Resupply FOBs & PBs













# Introduction to Agility



# **Global Network**





# **Agility Entities**

- Global Integrated Logistics (GIL)
- Agility Projects
- Agility Chemicals
- Specialists:
  - Gulf Catering Company (GCC)
  - National Aviation Services (NAS)
  - Metal Recycling Company (MRC)
  - United Projects for Aviation Services
  - Agility Real Estate

# Agility Defense and Government Services (DGS)

## Agility Prime Vendor in Iraq

### Supplying Class I subsistence to the battlefield – 2003-2008







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### Feeding the Forces = Subsistence Prime Vendor

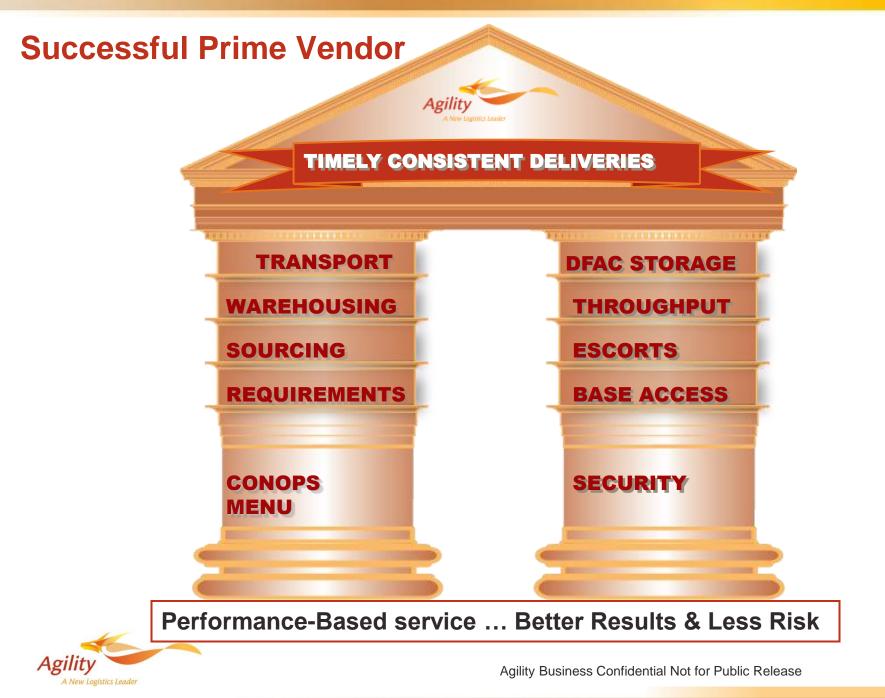
Original contract awarded in 2003 by Defense Supply Center Philadelphia (DSCP)

 Performance based services contract – incentive based provision of a complete subsistence solution to provide food and ratio to the troops in Iraq and Kuwait

2005 – Awarded follow on 5yr contract, largest US military subsistence procurement ever

Enough Food to prepare 4 meals per person per day roughly <u>150,000+</u> troops and contractor personnel





### The Physical Supply Chain





Dollar Value – In product

One Week of Inventory: 12.5 MILLION US DOLLARS

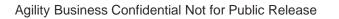
Total Supply Chain Value: 209 MILLION US DOLLARS (120 days)

This was Agility-owned product...it is not paid for until delivery and receipt at the end DFAC or location.

Completely commercial contract, all risk, fixed-price,

competitively bid





## It is pulled.....palletized....

Commodity	2006	2007	2008
Prime Vendor (PV) Items	17,969,264	19,024,389	22,682,083
Government Furnished Materials (GFM)	1,576,745	1,537,833	1,669,424
Local Market Ready Items (LMRI)	10,823,079	12,984,791	17,118,526
Fresh Fruits & Vegetables (FF&V)	85,240,536	92,277,421	107,474,989

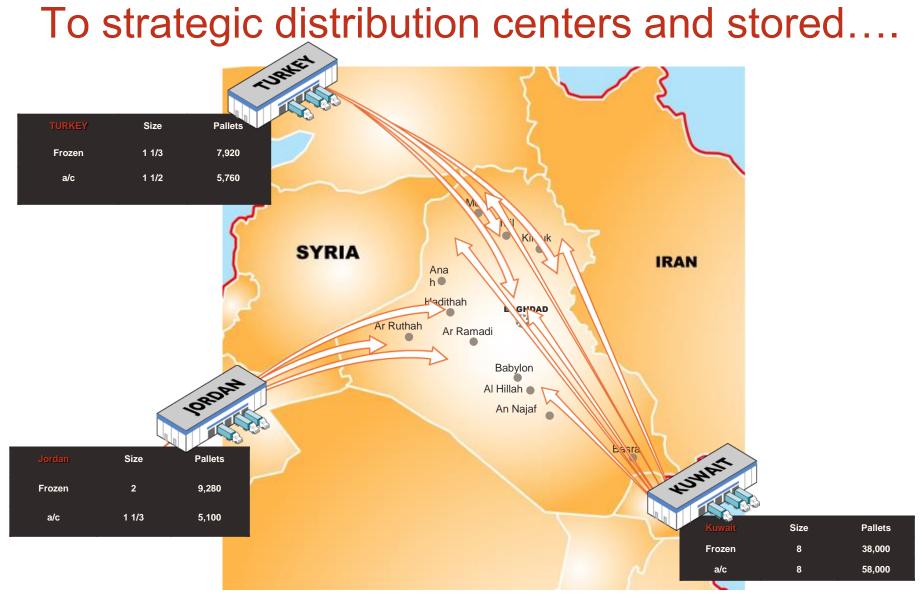




### Increased growth and sustained "top" performance



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### **Agility-Prime Vendor Capabilities**

6,000+ Transportation assets 7.5 Million sq ft of Warehousing ...\$5.2B in Assets Facilities & 90 Million sq ft of Land **Over \$100 Million Inventory Platforms: Kuwait, Jordan, #1 Importer of US Foods Globally Turkey & Pakistan** 



### It's a big process to ensure that no meals are missed!

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### Unique Challenges on the battlefield

### 108,654 deliveries – flatbeds and reefers

- 317 cargo losses
- 236 known vehicle losses
- 32 Fatalities
- 239 Casualties
- 2 Capture and release incidents
- 2 MIA







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UK MoD Disposal Services Camp BASTION - Afghanistan

# Afghanistan Disposal Contract

- "Non military and non contentious"
- Disposal by sale/auction:
  - Portable Infrastructure
  - Building material
  - Engineering equipment
  - Generators
  - Vehicles/Plant/MHE
  - Vehicle spares
  - Accommodation stores
  - Welfare equipment
  - ISO Containers
  - Clothing







## **Mission Statement**

Agility is to conduct a flexible, responsive, compliant and cost effective service for the safe and ethical disposal of UK equipment from OP HERRICK, in order to assist the timely withdrawal of UK forces from Afghanistan.





## Sequence

- Receive
- Store
- Inventory Account
- Market
- Sell
- Financial Account
- Strike Off Account
- Customer Collects







# Receive





#### Afghan Disposals



FIND Request a call back **Dispatch Information** FAQs Terms & Conditions SHOW PRODUCT CATEGORIES Camp Bastion - 20th January 2013 Afghan Disposals 🖪 LV 28 AB

Buy military vehicles, office equipment, computing equipment, communications & more, direct from Camp Bastion, Afghanistan.

#### Latest News

A

#### 31 - Oct - 2012

The sale of Camp Bastion begins with the launch of this website. Our Sales Team are over in Afghanistan now - Items will be Listed Soon.

There will be an Auction -Agility Compound Camp Bastion- 20th January 2013.

#### About Us

#### Who are we?

We are responsible for the disposal of MoD equipment from Afghanistan, not returing to the UK. Our aim is to achieve the best recoverable asset value for all commodities.

#### Shipping by Land, Sea & Air

#### Agility Logistics

We ship worldwide direct from Camp Bastion. Depending on the products ordered, we will dispatch your order by land, sea or air.

Please Contact us for Any Delivery Enquiries

## Sold – "As is – Where Lying"





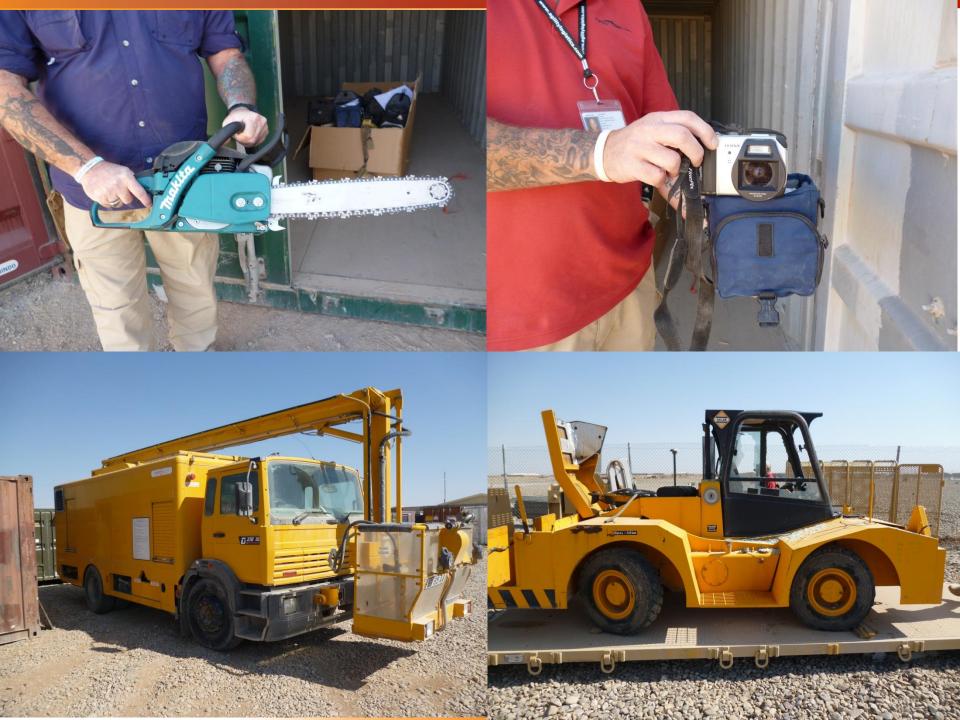


**Tender Sales** 

ROCKWOM

















## **Customer Collects**

#### Agility Afghan Disposals:

- Disposed of:
  - 9362 TEU (20' Sea Container equivalent units)
  - 167 Vehicles
- Primary Saving NOT bringing it home (\$60M)
- Best recoverable asset value achieved (\$10M)
- Additional savings through innovation.
- Protected UK MoD Reputation (and our own).

"Agility taught us to embrace contractors on deployed operations – not just endure them" J4 Permanent Joint Headquarters





## **Final Thoughts**



#### Similarities between my world and yours

- The 'destination' is often inhospitable and dangerous.
- The 'final mile' is usually difficult.
- Logistics are complex.
- Logistic failure is 'expensive' and therefore unacceptable.



#### Preparing for a Volatile Supply Chain

- Leadership and ownership.
- Training you can train for it bringing order from chaos first.
- Coping with uncertainty is normal.
- Do the easy things routinely so that not everything has to be a crisis.
- Your people know how to make it better let them.

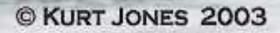


### Preparing for a Volatile Supply Chain

- Things go well that you plan and check.
- 'Contingency plans. Where can this go wrong and where will it hurt me most?
- Is your Supply Chain Flexible?
- Is it Resilient? Can it withstand a major blow?
- Where is the biggest potential for my organisation to go wrong today? Apply yourself there.
- Lead it don't manage it.



## Things Will Go Wrong .....





# **Questions?**

